Clearlight®

Infrared Saunas and Wellness Solutions

# RED LIGHT THERAPY
## LED Face Mask

**USER MANUAL**

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# 1. Welcome to RED LIGHT THERAPY

Congratulations on your new Clearlight Red Light Therapy LED Face Mask.

Before using your LED Face Mask, please read this manual thoroughly for important instructions, safety information and proper care. Keep this manual for future reference.

# 2. About your LED Face Mask

The Clearlight Red Light Therapy LED Face Mask combines four targeted wavelengths across three light therapy modes to support a variety of skincare goals. Three intensity levels allow you to customize each treatment, while the rechargeable controller and lightweight, hands-free design make the mask easy and convenient to use at home or on the go.

LED Light Therapy Benefits

- Regular use may help:
- Reduce the appearance of blemishes
- Smooth the appearance of fine lines and wrinkles
- Support firmer, more elastic-looking skin
- Brighten and even the appearance of skin tone
- Improve the appearance of pores
- Calm visible redness
- Support more vibrant, radiant-looking skin

Designed for Comfort & Convenience

The soft, medical-grade liquid silicone mask features an open, vented design that promotes airflow for a more breathable experience. Unlike masks designed to rest directly against the face, Clearlight's built-in eye shields support the mask approximately 15 mm away from the skin. This creates comfortable breathing room between the mask and face while helping provide more balanced light coverage.

An adjustable strap provides a secure, comfortable fit for hands-free treatments.

# 3. Safety Precautions

⚠ NOTE: PLEASE READ BEFORE USING YOUR CLEARLIGHT RED LIGHT THERAPY LED FACE MASK

- Use this product only as directed in this manual.
- This product is intended for wellness and beauty use only. It is not intended for medical treatment or diagnosis.
- Do not use the mask while the controller is charging.
- Only use the charging cable provided with the device.
- Keep the controller and charging cable away from water. Do not immerse them in water.
- Do not touch the controller or charging cable with wet hands.
- Do not use the device if the mask, controller or charging cable is damaged.
- Do not modify, disassemble or attempt to repair the device.
- Handle the mask with care and avoid excessive force that could damage the mask or its internal components.
- Do not use near flammable or combustible materials.
- Do not use while sleeping or unattended.
- Do not allow children to use the device unsupervised.
- The mask may be used in a sauna. Repeated or prolonged exposure to high temperatures may accelerate battery aging and reduce the controller's battery life.
- Discontinue use if you experience an adverse reaction.

# 3. Safety Precautions - Continued

- Use only as directed. Excessive use may increase the risk of skin irritation or sensitivity and does not increase effectiveness.

Important Safeguards

- EYES: The mask includes built-in eye shields. Keep your eyes closed if the light causes discomfort and do not stare directly at the LEDs.
- SKINCARE PRODUCTS: Begin treatments with clean, makeup-free skin. Avoid products that may increase light sensitivity before use.
- MEDICATIONS: Some medications may increase sensitivity to light. Consult your healthcare provider before use if you are taking a photosensitizing medication.

# 4. Contraindications

The Clearlight Red Light Therapy LED Face Mask is a general wellness and beauty product. It is not a medical device and is not intended to diagnose, treat, cure or prevent any disease or medical condition.

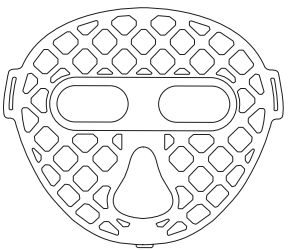
**Consult a qualified healthcare provider before use if you:**

- Have a serious or chronic skin condition, melasma or another pigmentation condition.
- Have a condition that causes sensitivity to light or take medications that may increase light sensitivity.
- Are pregnant or breastfeeding.
- Have recently had a laser treatment, chemical peel, microneedling or other skin procedure.
- Have any other health condition that may be affected by light therapy.
- Avoid strong exfoliants or skincare products that may increase light sensitivity immediately before treatment.
- Discontinue use if you experience persistent redness, itching, swelling, irritation or other unexpected reactions.

# 5. What's in The Box

1. Red Light Therapy LED Face Mask
2. Controller
3. USB-C Charging Cable
4. Adjustable Strap
5. Storage Bag

1



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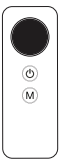

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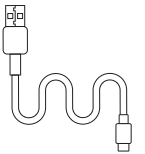

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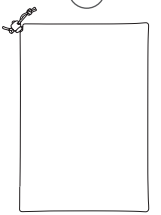


# 6. Specifications

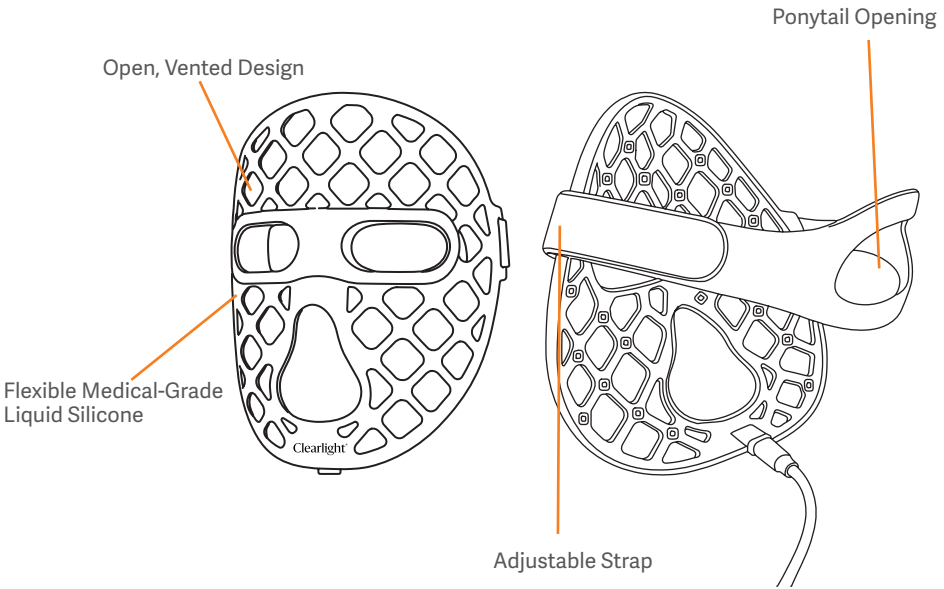
| | |
|---|---|
| **LEDs:** | 54 Quad-Core LEDs / 216 Diodes |
| **Wavelengths:** | Red 630nm, NIR 850nm, Blue 415nm, Yellow 590nm |
| **Irradiance:** | Red + NIR: 30 mW/cm², Blue: 45 mW/cm², Yellow: 10 mW/cm²* |
| **Intensity Levels:** | 3 |
| **Treatment Time:** | 10, 15, 20, 30 minutes |
| **Dimensions:** | 8.3" × 8.3" × 6.3" |
| **Weight:** | 3.3 oz |
| **Material:** | Medical-Grade Liquid Silicone |
| **Power:** | 5V/ 1A, 4W |
| **Battery:** | 2600 mAh rechargeable Li-ion |
| **Charge Time:** | Approx. 2.5 to 3 hours |
| **Runtime:** | Approx. 1.5 to 4 hours |
| **Charging:** | USB-C |
| **Charging Cable Length:** | 36" |

*Maximum intensity, measured at the LED surface.

# 7. Getting to Know Your LED Face Mask

**Front View**

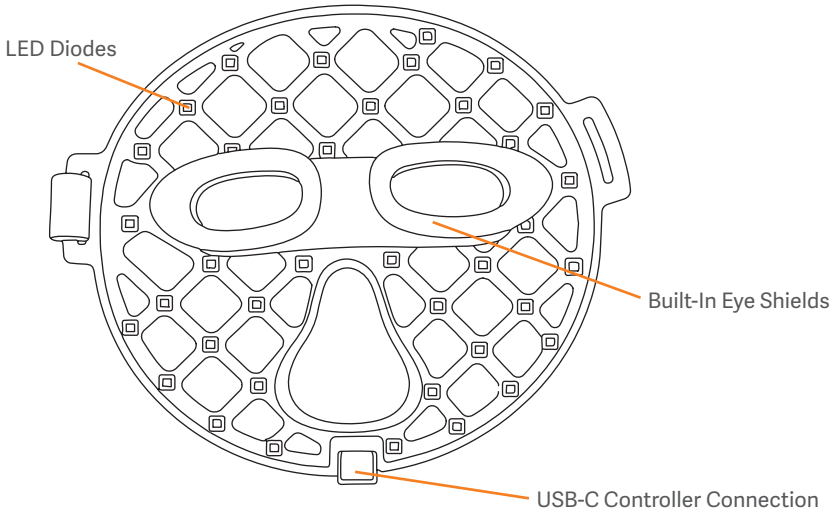
- Open, Vented Design
- Flexible Medical-Grade Liquid Silicone
- Adjustable Strap
- Ponytail Opening



# 7. Getting to Know Your LED Face Mask - Continued

**Back View**

- LED Diodes
- Built-In Eye Shields
- USB-C Controller Connection

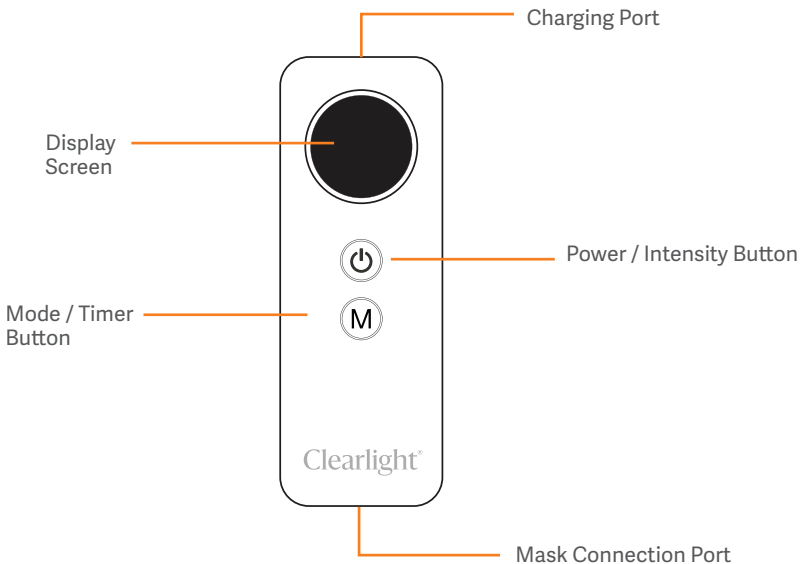


# 7. Getting to Know Your LED Face Mask - Continued

**Controller**

- Charging Port
- Display Screen
- Power/ Intensity Button
- Mode/ Timer Button
- Mask Connection Port

The display screen shows the selected treatment time, light therapy mode and intensity level.



# 8. Before the First Use

**Charging the Controller**

Fully charge the controller before first use.

- During charging, the indicator lights will blink.
- When all indicator lights are solid and no longer flashing, the controller is fully charged.
- Disconnect the controller when charging is complete.
- Do not use the mask while the controller is charging.
- Only use the USB-C charging cable provided with your LED Face Mask.

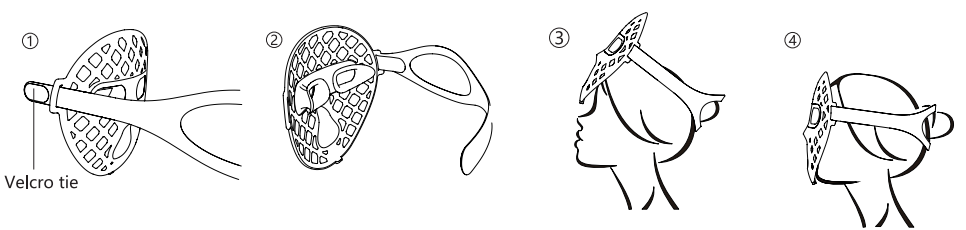
**Sensitivity Test**

1. Before using the mask on your face for the first time, perform a sensitivity test:
2. Place the treatment surface against your inner arm.
3. Turn on the mask at the lowest intensity and run one 10-minute treatment.
4. Stop immediately if you experience discomfort.

# 9. Instructions for Use

**Wearing the Mask**

1. Attach the adjustable strap to both sides of the mask.
2. Place the mask comfortably over your face.
3. Adjust the strap for a secure, comfortable fit.
4. If desired, pull your ponytail through the opening in the strap.



# 9. Instructions for Use - Continued

**Starting Your Treatment**

1. Start with clean, makeup-free skin.
2. Put on the mask and adjust the strap for a comfortable fit.
3. Connect the fully charged controller to the mask.
4. Press and hold the **Power/ Intensity button for approximately 2 seconds** to turn on the mask. The timer will default to 10 minutes.
5. Press the **Mode/ Timer button** to select your light therapy mode.
6. Press the **Power/ Intensity** button to select your intensity. Begin at the lowest level and gradually increase based on comfort.
7. Once your selections are made, complete the 10-minute treatment. The mask will turn off automatically when the timer ends.
8. After treatment, remove the mask and follow your usual skincare routine.

**Recommended Use:** Begin with one 10-minute treatment every other day. Gradually increase to up to 5 treatments per week based on your skin's response.

**Powering On & Off**

Press and hold the Power/ Intensity button for approximately 2 seconds to turn the mask on or off.
The mask will automatically turn off when the selected treatment time is complete.

**Selecting a Light Therapy Mode**

Press the **Mode/ Timer** button to cycle through the three light therapy modes:

- Red + Near-Infrared
- Blue
- Yellow

Once a mode is selected, the treatment timer begins automatically.

**Adjusting Intensity**

Press the Power/ Intensity button to cycle through three intensity levels.
Begin at the lowest intensity and gradually increase based on your comfort and skin response.

# 9. Instructions for Use - Continued

**Adjusting the Treatment Time**
The timer automatically defaults to 10 minutes each time the mask is turned on.

Press and hold the **Mode/ Timer** button to cycle through the available treatment times: 10, 15, 20 or 30 minutes.

Clearlight recommends a **10-minute treatment**.

# 10. Light Therapy Modes

**Red + Near-Infrared | 630nm + 850nm**
Supports collagen and elastin production to help improve the appearance of fine lines, wrinkles, firmness, elasticity and overall skin tone.

**Blue | 415nm**
Supports clearer-looking skin and helps improve the appearance of blemishes and pores.

**Yellow | 590nm**
Helps calm visible redness and supports a brighter, more even-looking complexion.

# 11. Cleaning & Care

- Disconnect the mask from the controller before cleaning.
- Wipe the mask before and after each use with a soft, clean cloth or wet wipe.
- The mask may be rinsed under running water when completely disconnected from the controller.
- Do not rinse or immerse the controller or charging cable.
- Do not rub or twist the mask forcefully.
- Allow the mask to dry completely before storing.

# 12. Storage

Disconnect the mask from the controller and store the mask, controller and charging cable in the provided storage bag in a clean, dry location away from direct sunlight and excessive heat.

# 13. Basic Troubleshooting

Many common issues can be resolved by performing the simple checks below. These steps are intended to verify proper connection, charging and operation only.

Do not attempt to repair, modify, disassemble or replace any internal components. If the issue persists after completing these checks, discontinue use and contact the Clearlight Service Department for assistance.

**Clearlight Service Department**
**1-800-798-1779 (Option 3)**

# 13. Basic Troubleshooting - Continued

| Issue | What to Do |
|---|---|
| Mask does not turn on | Make sure the controller is fully charged and securely connected to the mask. Press and hold the Power / Intensity button for approximately 2 seconds. |
| Mask lights briefly, then turns off | The controller battery may be low. Fully charge the controller before trying again. |
| Lights appear dim or do not display correctly | Make sure the controller is fully charged and securely connected to the mask. Check that the desired intensity level is selected. |
| Lights flicker or turn on and off | Check that the cable is securely connected to both the mask and controller. If the problem continues, discontinue use and contact Clearlight Service. |
| One or more LEDs do not illuminate | Discontinue use and contact Clearlight Service. Do not attempt to repair the mask. |
| Controller does not charge | Confirm the charging cable is securely connected and allow the controller to charge fully. If the controller still does not charge, contact Clearlight Service. |

**Important:** Only use the USB-C cable provided with your LED Face Mask. Other USB cables may not provide the correct connection or power required for proper operation.

# 14. Warranty

**LIMITED ONE YEAR WARRANTY**
The Clearlight Red Light Therapy LED Face Mask is warranted to be free from defects in materials and workmanship under normal use and service for:
**Residential Use: 1 year**
**Commercial Use: 1 year**

The warranty period begins on the date of original purchase and applies only to the original purchaser. The warranty terminates upon transfer of ownership.

To obtain warranty service for your Clearlight product, contact Clearlight Customer Service for assistance. Please have the product model number and proof of purchase available.

Clearlight does not authorize anyone, including but not limited to retailers, distributors, resellers or subsequent purchasers, to obligate Clearlight in any way beyond the terms set forth herein.

This warranty does not cover damage caused by misuse or abuse; accident; attachment of unauthorized accessories; alteration of the product; unauthorized repairs or modifications; improper power supply; loss of power; dropping the product; failure to follow recommended care and maintenance; transportation damage; theft; neglect; vandalism; or other conditions beyond the control of Clearlight.

This warranty is effective only if the product is purchased and operated in the country in which it was purchased. A product that requires modification or adaptation to operate in a country other than the country for which it was designed, manufactured, approved or authorized, or damage caused by such modifications, is not covered under this warranty.

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. THERE SHALL BE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, OR ANY OTHER OBLIGATION ON THE PART OF THE COMPANY WITH RESPECT TO PRODUCTS COVERED BY THIS WARRANTY. CLEARLIGHT SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES.

# 14. Warranty - Continued

IN NO EVENT SHALL THIS WARRANTY REQUIRE MORE THAN THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT FOUND TO BE DEFECTIVE WITHIN THE EFFECTIVE WARRANTY PERIOD. IF REPLACEMENT PARTS FOR DEFECTIVE MATERIALS ARE NOT AVAILABLE, CLEARLIGHT RESERVES THE RIGHT TO MAKE PRODUCT SUBSTITUTIONS IN LIEU OF REPAIR OR REPLACEMENT.

This warranty does not extend to products sold as used, repaired, repackaged or resealed, including products sold through unauthorized resellers. Any warranty shall immediately cease for products or components that are repaired, replaced, altered or modified without the prior express written consent of Clearlight.

This warranty provides the original purchaser with specific legal rights. Additional rights may vary by state or country, and some of the limitations or exclusions above may not apply.

**WARRANTY SERVICE**
For warranty service or assistance, contact:
Clearlight Service Department
1-800-798-1779 (Option 3)

**Contact Information**
For your record, please complete the following information. You will need to refer to this information when calling Clearlight® customer service.
**Date of Purchase**:
**Date of Delivery:**
**Model Number:**
**Serial Number:**
**Dealer information (Name and Telephone number):**

Clearlight®

Infrared Saunas and Wellness Solutions

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## LED Face Mask